

JTAI Report - Inspection Front Door Jan 23 - Action Plan

Ref	Areas for improvement	No.	Key actions	When	Off-track	On-track	Completed	Lead
1	The length of time children spend in police stations out of hours.	1	CYP Service; identify and utilise a suitable 24/7 venue for out of hours service to supervise and support CYP while arrangements are made for their safe return home or to other care arrangements, to minimise time spent in police stations.	By June 2023				Exec Director CYP - PG
		2	CYP Service; as part of Placement Sufficiency Strategy (PSS) to increase placement availability, including creation of an out of hours emergency Foster Care rota.	By June 2023				Exec Director CYP - PG
2	Staffing capacity in the emergency duty team, the police missing persons unit and the referral and assessment teams.	3	CYP and Adults Social Care Services; increase staffing capacity in EDT service to have two staff available at peak hours, for separate adult and childrens social work out of hours service.	By May 2023				Exec Director CYP- PG & Exec Director Community Services TB
		4	CYP Service; continue to implement recruitment & retention strategy to reduce vacancy factor in the referral/assessment service. E.g. 30 NQSW's appointed in Jan 2023.	From Jan 2023				Exec Director CYP - PG
		5	The missing person unit within SE BCU has been increased from 10 officers to 14 to assist with the demand. Public protection units are being revised MPS wide in relation to demand , and staffing levels will continued to be reviewed.	Completed Jan 2023				Detective Superintendent, Metropolitan Police - SD
3	The inclusion of all relevant professionals in meetings and their access to pertinent information about children and their families.	6	CYP Service; refresh and disseminate practice guidance/standards on multi-agency involmment in key safeguarding meetings.	By June 2023				Exec Director CYP - PG, Place Executive Lead- CJ, Detective Superintendent, Metropolitan Police- SD
		7	CYP Service; As standard a child's GP,HV and School Nurse will be invited to all strategy meeting and other key multi-agency safeguarding meetings. A record of the Strategy meeting will be shared with all invites, by the Team BSO. CSC are exploring the viability of having quarterly invite and attendance reports	By June 2023				Exec Director CYP - PG
		8	CYP & Health Services; The MASH Health Safeguarding Advisor will support the SW team to identify GP and other relevant Health Professionals in case were the Health Professionals involved with a child/family are unknown at point of referral.	By June 2023				Exec Director CYP - PG & Place Executive Lead- CJ
		9	Police; Community Service Unit will co-ordinate and advise officers to attend meetings, when the CAIT teams remit is not applicable.	By June 2023				Detective Superintendent, Metropolitan Police - SD

4	Internal and external information-sharing systems in all agencies, so that appropriate individuals and organisations receive the correct reports and decisions following the outcome of referrals, strategy meetings, child protection investigations and assessments.	10	Health/ LSCP Multi-agency; T&F group to identify improve practice in information sharing.	By June 2023			Place Executive Lead- CJ & LSCP
		11	Health; To explore additional resources through the development of a Health Co-ordinator within the MASH to support internal information sharing	By Sept 2023			Place Executive Lead- CJ
		12	Police; Initial Merlins will be update following the outcome of strategy meetings and conferences to support internal information sharing	By Sept 2023			Detective Superintendent, Metropolitan Police - SD
		13	CYP Service; MASH have introduced a mandatory feedback to referrer form, with an aim to provide feedback to all new referral/contacts with in 3 working days of a decision been made. This will be added to the quarterly MASH performance report (reporting cycle 2023/24)and monitored by the multiagency MASH Board.	By June 2023			Exec Director CYP - PG
		14	LSCP; raise awareness of Escalation Policy for partners to support reports, decisions and outcomes are being shared across agencies.	By June 2023			LSCP
5	Systems to track the invitations, attendance and contributions of all partners at strategy meetings.	15	CYP Service; explore technical capability to develop performance reporting on invitations and attendance at strategy meetings.	By June 2023			Exec Director CYP - PG
		16	Health Services; To review/ audit health providers attendance and contributions for safeguarding meetings, such as strategy meetings and conferences.	Through 2023/24			Place Executive Lead- CJ
		17	Police; To review/ audit attendance and contributions for safeguarding meetings, such as strategy meetings and conferences.	Through 2023/24			Detective Superintendent, Metropolitan Police - SD
		18	CYP Service & LSCP: Through QA, regularly review/audit key multi-agency safeguarding meetings for attendance and contributions.	Through 2023/24			Exec Director CYP - PG & LSCP
6	Timeliness of completion and sharing of multi-agency hospital discharge and protection plans prior to the birth of vulnerable babies.	19	Health & CYP Service: Leaders to review & implement refreshed pre-birth protocol and discharge planning processes for vulnerable babies.	Implemented by Sept 2023			Exec Director CYP - PG & Place Executive Lead- CJ
7	Adult mental health services' child safeguarding and risk-assessment practice.	20	Adults Social Care, CYP and Health Services; Leaders develop a think family workplan. Including the development of operational Thinking Space to promote best practice for collabourative working across Children and Adults Services.	Start May 2023			Exec Director CYP - PG, Place Executive Lead- CJ & Exec Director Community Services TB

		21 Adults Social Care and CYP Service: Think family workshop to be held during CYP service practice week	Completed- Feb 2023				Exec Director CYP- PG & Exec Director Community Services TB
		22 Adults Social Care and CYP Service; explore capability for respective case recording systems (LCS and LAS) to link up for key information.	By Sept 2023				Exec Director CYP- PG & Exec Director Community Services TB
		23 LSCP/ LSAB; review and identify training for the childrens and adults workforce to promote Think Family approach.	By Sept 2023				LSCP & LSAB
		24 LSCP, LSAB & SLP: To launch the Joint Working protocol guidance with LSAB and SLP to define the process and criteria for reviews following a serious incident across each partnership.	By Aug 2023				LSCP, LSAB and Community Safety Partnership
8	The LSCP's understanding about the impact of multi-agency training.	25 LSCP; develop training impact analysis framework.	Completed- March 23				LSCP
		26 LSCP; to demonstrate the impact and analysis of multi-agency training in its annual report 22-23	By Sept 2023				LSCP

Glossary

LSAB- Lewisham Safeguarding Adults Board

SLP- Safer Lewisham Partnership